

# FIS GLOBAL TRANSFER AGENCY SERVICES

Modern BPaaS and SaaS solutions for the digital era

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# Evolving global transfer agency for the modern era.

In today's evolving investment landscape, you need to offer an outstanding customer experience to meet changing investor expectations and sustain growth. Yet legacy transfer agency software and outmoded service models stand in the way of delivering in the digital era.

**FIS® Global Transfer Agency Services** provides investment managers and fund administrators across multiple jurisdictions with modern BPaaS and SaaS solutions for the digital era. We offer global reach, a tenured team of experts, real-time technology and a bespoke client service model developed over our 30-year history. With our unique approach to managing successful large-scale conversions, we can ensure a timely transition so your transfer agency services can continue meeting your investors and clients' evolving expectations.

When Mutual of America Financial Group embarked on a strategy to restructure its retail and variable annuity fund families, the firm chose FIS as its partner to support the strategic expansion of its business.

Jeff Young, senior director, Product Management, FIS Transfer Agency

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#### **CHALLENGE**

#### **ADVANTAGE**

A revolving door of transfer agency servicing team members	>	Tenured in-house experts that operate as an extension of your team
Inflexible, legacy batch technology	>	Innovative, modern 24/7 global processing technology
Frustrating, inefficient and poorly managed conversions	>	Fully managed conversions that ensure a minimally disruptive transition
One-size-fits-all service models	>	A tailored service model to meet your unique needs

Global Transfer Agency Services: evolving your transfer agency to meet changing investor expectations.

Contact us today 🖔



Our teams and technology support various fund types, including mutual funds, collective investment trusts, UCITS, SICAVs, OEICs and unit trusts across multiple jurisdictions, including the United States, Canada, Bermuda, Cayman Islands, Ireland, United Kingdom, Luxembourg and Hong Kong.

We have a global team to support you, with FIS transfer agency services personnel located around the world.



#### Where to Find Us Across the Globe

**Evolve Your Transfer Agency With FIS** 

## BESPOKE SERVICE GLOBAL PROVIDER







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Don't leave your clients stuck in the past.

### Evolve your transfer agency services for the modern era.

CONTACT US TODAY.

#### **About FIS**

FIS is a leading provider of technology solutions for merchants, banks and capital markets firms globally. Our employees are dedicated to advancing the way the world pays, banks and invests by applying our scale, deep expertise and data-driven insights. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a Fortune 500<sup>®</sup> company and is a member of Standard & Poor's 500<sup>®</sup> Index.

www.fisglobal.com

getinfo@fisglobal.com

🍸 twitter.com/fisglobal

ີ່ເທີ linkedin.com/company/fis

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ADVANCING THE WAY THE WORLD PAYS, BANKS AND INVESTS™